espresso machine service checklist

Our recommendations, general for espresso machines with boilers. We adapt the scope to the model. Book a service: +48 883 239 480.

Service date _____ Model and number of groups _____

Technician _____ Next service _____

groups and brewing

- [ ] Group gaskets: wear, replacement
- [ ] Group valves and solenoid valves: leak-tightness
- [ ] Dosing: doses on every group
- [ ] Shower screens: deposits, replacement
- [ ] Pump: brew pressure and operation

boilers and safety

- [ ] Boilers: temperature and stability
- [ ] Signs of scale in the boilers
- [ ] Electrical connections and cables
- [ ] Heating elements and sensors: operation
- [ ] Safety valves: operation and leak-tightness

steam and water

- [ ] Steam valve: leak-tightness and seals
- [ ] Hot water dispenser
- [ ] Water hardness: measurement
- [ ] Steam wands: tips and steam power
- [ ] Water filter: cartridge replacement date

interior and final test

- [ ] Interior cleaning, signs of leaks
- [ ] Electronics messages and errors
- [ ] Steam and hot water test, pressure recorded
- [ ] Drain and hoses
- [ ] Coffee test on every group

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component, what we check, symptom

Component	What we check	Sign of a problem
Group gaskets and screens	wear, gasket hardness, deposits on the screen	portafilter turns too far, water leaks around the portafilter, uneven flow
Group valves and solenoid valves	tightness, cleanliness, closing action	group drips after brewing, water in the knock box
Pump and pressure	brew and static pressure, pump operation	flow too slow or too fast, noisy pump, jumping pressure gauge
Boilers and heating elements	temperature, scale, heating elements and sensors	coffee too cool or burnt, long heat-up time
Safety valves	operation and tightness	hissing or water from the valve, steam at the back of the machine
Steam wands and steam valve	tightness, tips, valve seals	weak steam, steam escaping with the valve closed
Water filter	cartridge replacement date, water hardness	scale on the screens, white deposits, change in taste
Electronics and dosing	doses, sensors, messages, connections	uneven shots, display errors, tripping circuit breaker
Machine interior	leaks, deposits, hoses, drain	water under the machine, burning smell, moisture inside the casing

10 signs it is time to call service

- [ ] Water under the machine
- [ ] Drop in pressure
- [ ] Flow too slow or too fast
- [ ] Noisy pump
- [ ] Circuit breaker tripping
- [ ] Group dripping after brewing
- [ ] Change in taste or temperature
- [ ] Weak steam
- [ ] Errors on the display
- [ ] Scale in the baskets

Call straight away if water or steam is leaking, you smell burning, the breaker keeps tripping or the safety valve is hissing. Do not remove the casing or repair parts under pressure.

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